



MAY 5 2 11 PM '10

Stephanie J. Self
Senior Counsel401 W Capitol Avenue,
Suite 102
Little Rock, AR 72201
501 377 4612
Fax: 501 377 4603
stephanie.self@
CenterPointEnergy.com

FILED

May 5, 2010

Ms. Jan Sanders, Secretary
Arkansas Public Service Commission
1000 Center Street
Little Rock, AR 72201

RE: Docket No. 08-058-RP
Amended 2010 Annual Report

Dear Ms. Sanders:

On April 1, 2010, CenterPoint Energy Resources Corp. d/b/a CenterPoint Energy Arkansas Gas ("CenterPoint" or the "Company") filed its 2010 Annual Report in the above-referenced docket, as required by the Arkansas Public Service Commission's Rules for Conservation and Energy Efficiency Programs. Recently, however, CenterPoint discovered errors in the report that require correction. Accordingly, please file the enclosed Amended 2010 Annual Report, which corrects the aforementioned errors and is intended to replace the 2010 Annual Report filed on April 1, 2010.

We apologize for this error and for any confusion it may have caused. Please do not hesitate to contact me if you have questions about this filing.

Very truly yours,

A handwritten signature in black ink that reads "Stephanie J. Self". The signature is written in a cursive, flowing style.

Stephanie J. Self

SJS:yt

Enclosure

MAY 5 2 11 PM '10

BEFORE THE
ARKANSAS PUBLIC SERVICE COMMISSION

FILED

IN THE MATTER OF THE FILING OF)
CERTAIN REPORTS BY CENTERPOINT)
ENERGY RESOURCES CORP., D/B/A)
CENTERPOINT ENERGY ARKANSAS GAS)

DOCKET NO. 08-058-RP

AMENDED 2010 ANNUAL REPORT

This 2010 Annual Report is provided by CenterPoint Energy Resources Corp., d/b/a CenterPoint Energy Arkansas Gas ("CenterPoint Energy" or the "Company"), pursuant to Section 9 of the Commission's Rules for Conservation and Energy Efficiency Programs ("EE Rules"). This Annual Report covers the Company's portfolio of "Quick Start Programs" previously approved by the Commission for the time period from January 1, 2009 through December 31, 2009 (the "Program Year"). Those programs include the CenterPoint Energy Education Program ("CEEP"), approved by Order No. 5 in Docket No. 07-081-TF; the Arkansas Weatherization Program ("AWP"), approved by Order No. 4 in Docket No. 07-079-TF; the Energy Efficiency Arkansas Program ("EEAP"), approved by Order No. 7 in Docket No. 07-083-TF; and the Commercial-Industrial Natural Gas Energy Audit Program ("CNGEAP"), approved by Order No. 4 in Docket No. 07-084-TF. Attachment "A" includes additional information pertaining to the Company's Quick Start program results for the Program Year, in the format requested by the Commission in Order Nos. 10 and 3 issued on July 20, 2009, in Docket Nos. 07-081-TF and 08-058-RP, respectively.¹

3
0

¹ In those orders, the Commission directed the Company to use a standard template to file information concerning Quick Start program results on Attachment "A" and information concerning the Company's proposed Comprehensive Programs on Attachment "B." The Company is uncertain whether the filing of Attachments "A" and "B" is now an annual filing requirement connected to the filing of the Company's Annual Report on April 1

I. Program Year Results for CEEP

CenterPoint Energy developed and mailed a bill insert promoting the availability of educational materials to its approximately 380,000 residential customers and 20,000 small commercial customers in February 2009, July 2009 and October 2009.

CenterPoint Energy also developed and printed five residential fact sheets along with an energy savings idea booklet entitled "More Comfort, Less Energy." Additionally, CenterPoint Energy purchased and printed a booklet entitled "Low Costs, No Costs" for small business customers. Furthermore, these fact sheets and materials are available to download or view on CenterPoint Energy's website.

The bill insert included a reply card that was mailed by participating customers to a third-party vendor that fulfilled the literature requests. The bill inserts generated participation of 4,313 residential households and 144 commercial customers, representing 20,016 total pieces of literature that were distributed. CenterPoint Energy incurred \$42,122 of expenditures for the printing of the educational materials and bill inserts, the services of the fulfillment vendor, and associated administrative costs.

CenterPoint Energy intends to continue to promote the availability of the educational materials through bill inserts, customer newsletters and through the web throughout the 2010-2012 calendar year, and is hopeful that with repeated promotions that the participation level will continue to increase. Additionally, CenterPoint Energy is hopeful that the media campaign that was launched last summer as a component of the statewide EEAP will continue to heighten

of each year. However, recognizing that the Commission may benefit from the receipt of this information, the Company is filing Attachment "A," as it relates to the Company's Quick Start program results in 2009.

awareness of the partner utility programs and will ultimately lead to increased participation in the CEEP.

The CEEP is educational in nature, and therefore there are no quantifiable energy savings that are directly attributed to the implementation of this Quick-Start Program.

II. Program Year Results for AWP and EEAP

The AWP is administered by the Central Arkansas Development Council on behalf of the AWP Utilities, and the EEAP is administered by the Arkansas State Energy Office on behalf of the EEAP Utilities, with CenterPoint Energy participating in both collaborations.

As with any new energy efficiency programs, the ramp-up time to fully implement oftentimes takes longer than initially anticipated. This was the case with both the AWP and the EEAP, and therefore the expenditures, participation and anticipated energy savings are significantly short of the goals proposed in the initial Quick-Start filings that were filed in July of 2007.

The AWP completed 228 audits and weatherization of homes within CenterPoint Energy's service territory during the 2009 Program Year. The measures that were implemented as a result of the weatherization are estimated to save 98,177 therms of natural gas based on energy savings as calculated in the deemed savings database, with an average household energy savings of 430 therms. Additionally, CenterPoint Energy's expenditures for the AWP during the 2009 Program Year were \$189,951. The detailed information for each participating household is contained in the annual report for the AWP that has been filed by the Central Arkansas Development Council on behalf of the AWP Utilities in Docket No. 08-065-RP on April 1, 2010.

CenterPoint Energy's expenditures for the EEAP Quick-Start were \$239,354 during the 2009 Program Year, and the details regarding the participation and media campaign associated


with these expenditures are detailed in the EEAP annual report that has been filed by the Arkansas State Energy Office on behalf of the EEAP Utilities in Docket No. 08-066-RP on April 1, 2010.

III. Program Year Results for CNGEA

During the Program Year, the CNGEAP was administered jointly by the three investor owned gas utilities in Arkansas.² The CNGEAP completed 67 audits of businesses within CenterPoint Energy's service territory during the 2009 Program Year. The measures that were implemented as a result of those audits are estimated to save 183.3 MCF of natural gas for the CenterPoint customers who took steps to implement the audit recommendations, as reported in the survey conducted. Additionally, CenterPoint Energy's expenditures for the CNGEAP during 2009 Program Year were \$127,158. The detailed information for CNGEAP is contained in the annual report for the CNGEAP that has been filed by the Company on behalf of the three investor owned gas utilities in Docket No. 08-067-RP on April 1, 2010.

Respectfully Submitted,

CENTERPOINT ENERGY RESOURCES CORP., D/B/A
CENTERPOINT ENERGY ARKANSAS GAS

By: 
Stephanie J. Self
Arkansas Bar No. 2003221
Senior Counsel
401 West Capitol Avenue, Suite 102
Little Rock, AR 72201
(501) 377-4612
(501) 377-4603 – facsimile
Stephanie.self@CenterPointEnergy.com

² Beginning in 2010, the gas utilities began administering this program separately. CenterPoint Energy's program results will be filed annually beginning in April 2011 in this docket.